

Golden State Finance Authority
Catalog of Enterprise Systems

| VENDOR | PRODUCT | PURPOSE | DATA TYPE | CUSTODIAN | FREQUENCY COLLECTED | FREQUENCY UPDATED |
|-------------------------------------------|----------------------------------|------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------|------------------------|----------------------------|--------------------------|
| Microsoft | Office Suite | Documents, spreadsheets, databases | Letters, applications, Notices, Government Filings, etc. | Information Technology | As Needed | As Needed |
| Microsoft | Microsoft Exchange Online (O365) | Email System | Enterprise Electronic Mail | Information Technology | Daily | Daily |
| Cisco | Cisco | Phone System | Enterprise Phone System | Information Technology | Daily | Daily |
| Applied Business Software, Inc | The Mortgage Office | Loan Servicing | Loan Servicing | Housing | As Needed | Daily |
| Developed by Information Technology Staff | Reservation System | Online registration system for locking Interest Rates, Grant Percentages, and Mortgage Credit Certificates | Data Collection from Online Registration | Housing | Daily | Daily |
| Developed by Information Technology Staff | Loan Performance Loan Remittance | Tracking of Loan Remittance and Performance on Loan Portfolio serviced by 3rd party Servicers | Tracks Loan Remittance Tracks Loan Performance History | Housing | Monthly | Monthly |
| Developed by Information Technology Staff | PACE | Tracking of Property Assessment Information from 3rd party Program Administrator | Property Assessment Information | Housing | As Needed | As Needed |
| Eventbrite | Eventbrite | Ticketing platform | Contact information | Marketing | As Needed | As Needed |
| Convention Data Services | XPressLeads | Lead scanning & collection software | Contact information, interests | Marketing | As Needed | As Needed |
| Constant Contact | Constant Contact | E-mail Marketing and Communications Platform | Contact information | Marketing | Daily | Daily |
| SurveyMonkey | SurveyMonkey | Online survey software | Contact information, survey info | Marketing | As Needed | As Needed |
| Zoom | Zoom Meeting and Chat | Online meeting platform for clients and business functions | Contact information | Information Technology | As Needed | As Needed |